

General Conditions

Volga German Tours, 8209 Hampton Lake Lane, Jacksonville, FL 32256
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Description of the 2023 Tour

The tour dates are 28 May 2023 – 10 June 2023 and, unless other arrangements have been made in writing, will begin and end at a hotel at/near the Munich International Airport (MUC) in Munich, Germany. For the part of the tour itinerary that includes the Volga German ancestral villages, the exact villages will be determined by the tour participants as agreed to by Volga German Tours. The tour will also visit Munich, Büdingen, Hamburg, Lübeck, areas of Schleswig-Holstein, and Füssen.

Hotels/Meals

Hotels: All hotels are clean and comfortable and include air conditioning. All hotel rooms have a private bath. Single room upgrades are available at additional cost. WiFi is available in all hotels.

Meals: All breakfasts are included. All other meals are at the individual expense of the tour participants. All alcohol and drinks ordered separately from meals provided are not included. Meal stops may afford locations that can provide dietary accommodations (like vegetarian options), but not all locations guarantee availability of such dietary accommodations. Volga German Tours assumes no responsibility for preparation of meals.

Cost, Payment, & Cancellation

[All sums are indicated in US dollars.]

Cost: The total tour cost per person is \$4,800 (double) or \$5,400 (single).

Tour will include motorcoach and train travel; 13 hotel nights in Germany; daily breakfast following each hotel night, museum admittance fees as described on the itinerary; and tour guides.

Tour Price Does Not Include: passport & visa fees, phone calls, valet/laundry service, meals (other than breakfast following each hotel night), alcohol of any kind, baggage fees, and travel or medical insurance.

Payment: Deposit of \$400 per person is due with tour application. If tour application is accepted, payment of the remainder is due by 17 February 2023 and must be received by Dr. Mai before 18:00 Eastern Time on 17 February 2023. If Application is made after 17 February 2023, full payment is due with Application. Payment will not be processed until Application has been accepted. All responsibility for receipt of payment is assumed by the applicant. If Application is not accepted, payment will be returned. Payment indicates understanding and acceptance of all terms and conditions as outlined in this General Conditions document.

Reservation Acceptance: There are a limited number of seats on this tour. Consideration of Applications will be made in the order in which they are received. Each participant will be notified by Dr. Mai when their Tour Application Form has been received and accepted. Do not make other travel plans until you have been notified by Dr. Mai that the Tour Application Form has been received and accepted. Failure of full payment to be received by Dr. Mai before 18:00 Eastern Time on 17 February 2023 may result in forfeiture of acceptance of the Application.

Policy for Cancellation by Volga German Tours: Should the tour fail to have a minimum number of 20 applications accepted by 17 February 2023, VGT reserves the right to cancel the tour and all payments received by that date will be refunded to the applicant. VGT will not be responsible for refunds of fees incurred by the applicant for passports or visas.

Policy for Cancellation by Participant: Each tour participant whose Tour Application Form has been

accepted but who desires to cancel (for any reason) must provide a written cancellation statement to Brent Mai. The pro-rated refund schedule for cancellation in writing is as follows:

*received by 17 February 2023: 75% refund (\$3,600 double; \$4,050 single).

*received by 1 March 2023: 50% refund (\$2,400 double; \$2,700 single).

*received by 15 March 2023: 25% refund (\$1,200 double; \$1,350 single).

*received on or after 1 April 2023: zero refund.

Passport and Visa Requirements

Passport: All travelers are required to have a passport that is valid for at least 6 months after the return date of the trip. It is the sole responsibility of the traveler to check their passport's expiration date.

Visa: A visa is not required for travel by Americans or Canadians to Germany. Tour participants from other countries should consult requirements for their respective countries. Any visa fee is the responsibility of the tour participant.

Mobility and ADA Compliance

There neither a minimum nor a maximum permitted age for these tours. Germany is not subject to the Americans with Disabilities Act (ADA). Much of this tour will take place in rural parts of Germany where ground and other surfaces may be uneven. There will be considerable walking. Each person must be able to get around under his/her own power. Walkers and motorized chairs and scooters are not permitted. The tour bus will not have a lift. Each participant will be responsible for porting his/her own luggage. Once the tour has started, VGT reserves the right, at its sole discretion, to determine whether or not a tour participant is physically capable of participating in any given activity during the tour. Should a participant be excluded from a particular activity for physical reasons, the participant will not be compensated for such exclusion.

COVID Information

COVID-related regulations and requirements for travel to and from Germany change frequently. Tour participants are responsible for consulting official government and transportation company websites for the most up-to-date information regarding travel restrictions/requirements to and from Germany. Should health testing be required by either Germany or the tour participant's country of origin, all costs associated with the testing are the responsibility of the tour participant. Volga German Tours and its officers, agents, and employees are hereby released from all liability for claims related to the testing that may be required by Germany or the country of origin of a tour participant. Any costs associated, including but not limited to the need to stay for additional hours or days in Germany beyond those covered by this tour, are the responsibility of the tour participant. Tour participants are encouraged to obtain, at their own expense, travel insurance that covers unanticipated delays as a consequence of COVID-related travel restrictions.

Health Care Costs

Each tour participant is encouraged to have health insurance that covers any health-related illness while participating in this tour. It is the sole responsibility of the tour participant to verify the terms and conditions of any health insurance that is intended to be used during the tour. Regardless of whether a tour participant has such health insurance, all health-related expenses incurred by a tour participant

during the tour are the responsibility of the tour participant.

Transportation

Air Transportation: Not included in this tour.

Motorcoach Transportation: Transportation aboard a deluxe motorcoach for travel in Germany is included in this tour. There will be no assigned seats aboard the motorcoach.

Train Transportation: Transportation aboard a train for travel in Germany is included in this tour. There may or may not be assigned seats aboard the train.

Other Transportation: Incidental transportation such as by taxi, shuttle, or other hired service is not included in this tour.

Responsibility

Volga German Tours (VGT), Dr. Brent Mai, Dr. Mila Koretnikov, and their agents act only in the capacity of agents in all matters pertaining to hotel accommodations and meals, sightseeing tours, and transportation. Except for the willful negligence of its direct employees, VGT is not liable for any damage, loss (including but not limited to personal injury, loss of enjoyment, distress, death, and property loss), expense or inconvenience caused by any act or omission of any supplier providing tour services or by any other person or reason whatsoever or by any delays or changes in the itinerary, or the acts and omissions of the tour leader/host or travel agent. VGT assumes no liability or responsibility for any injuries, inconveniences, illness, irregularity or incidental damages occasioned by circumstances beyond the control of the tour operator, or by any person or reason whatsoever, including but not limited to events such as strikes, revolts, wars, natural disasters, closures of airports, hotels, or included sites, default or omission of any common or private carrier. VGT reserves the right to cancel the tour at any time, to operate the tour with a substitute tour host/leader at any time, to decline or not retain any person as a member of the tour for any cause at any time. VGT reserves the right to make changes in the published itinerary if needed including deleting and adding cities and changing the sequence of the itinerary, or whenever in the sole judgment of VGT as conditions warrant, or if VGT deems it necessary for the comfort, convenience, or safety of the tour. Disputes concerning the terms and conditions of this tour will be handled according to German law.

Liability Waiver and Hold Harmless Agreement

In consideration of being allowed to participate in this tour, Volga German Tours and its officers, agents, and employees are hereby released from all liability for claims by me or arising out of injuries or death to me resulting from my participation in this tour. Volga German Tours and its officers, agents, and employees are hereby indemnified and held harmless from any claims and liability arising out of illness, injuries, death, or damage to others or to property resulting from my use for Volga German Tours. This waiver shall be binding on the members of my family and spouse or partner, if I am alive, and my estate, heirs, assigns, personal representative and all others who might seek to claim through me if I am deceased, and shall be deemed as a RELEASE, WAIVER, DISCHARGE, AND AGREEMENT NOT TO SUE concerning any damages or losses I sustain which stem from the ordinary risks presented by the activities of the Volga German Tours.